



20 MISSION 25 ESSENTIAL:

Ensuring access to high-quality, affordable care

WHO WE ARE

lowa's hospitals are essential to the health and economic well-being of the state and the communities they serve.



72K

people employed in lowa hospitals



\$21.3B

contributed to lowa's economy; 12% of the state's gross domestic product



123

hospitals in 90 counties



Ranked 4th
by U.S. News and World Report
for health care affordability



provided in annual community benefits



\$5.6B

in wages and benefits paid to hospital employees



1 in 20 nonfarm-employed lowans

work for hospitals



138K

additional jobs supported by lowa hospitals

lowa's hospitals provide lowans with continuous, safe, high-quality care.

2024 lowa hospital inpatient and outpatient payor mix

SELF-PAY 3%

OTHER (E.G. VETERANS) 3%

OTHER COMMERCIAL 12%

16%

MEDICAID

22%

WELLMARK

44%

MEDICARE/MEDICARE ADVANTAGE

15.7M

in charity care provided in 2024

34K

outpatient visits



babies delivered

OUR CHALLENGES: WORKFORCE, MARGINS, INFLATION

lowa's hospitals continue to face financial and workforce challenges.

7,000+
Job openings in Iowa
hospitals; 31% are
in nursing

1,600

Reported incidents of workplace violence from July 2023 to June 2024

The number of incidents is underreported, according to hospitals.

Common types of violence in hospitals are:

- Verbal intimidation
- Threats of physical violence
- Biting/pinching/scratching
- Kicking/punching
- Sexual harassment
- Hit by thrown objects

Laboratory, radiology and ultrasonography are other critical areas of workforce shortage.

Increased costs and inflation from 2021 to 2024:







117% Contracted labor increased by \$257 million

Total expenses increased by \$2.3 billion



From 2023 to 2024, lowa hospitals' operating margins improved, partly because of the state's investment in the Medicaid managed care hospital directed payment program.