



# WEBINARS

## Regulatory Webinar Series Quarter One

### Patient Rights Part 2

10 am-Noon Tuesday, Jan. 12, 2021

#### PROGRAM OVERVIEW

This program will cover the CMS patient rights requirements that include grievances, right to receive a notice of patient rights, exercise of rights, visitation, informed consent, privacy, confidentiality of medical records, safety, advance directives, interpreters, abuse and neglect, infant security, plan of care and staffing levels. CMS added a detailed section on ligature risks and the requirements for caring for suicidal patients to prevent strangulation. This will be discussed. The Condition of Patient Rights remains one of the two most-frequently cited condition-level deficiencies.

#### LEARNING OBJECTIVES

- Identify that hospitals receiving reimbursement for Medicare patients must follow the CMS Conditions of Participation for patient rights.
- Identify the CMS regulations that includes the requirement to have a grievance committee.
- Discuss CMS requirements for advance directives.
- Describe the responsibilities to provide a safe environment for patient care.

#### INTENDED AUDIENCE

- Case management.
- Compliance staff.
- Hospital administration.
- Nursing.
- Quality improvement.
- Risk management.

### Protecting the Employee: A Hospital's Responsibilities during COVID-19

10-11:30 am Wednesday, Jan. 27, 2021

#### PROGRAM OVERVIEW

During 2020, the Occupational Safety and Health Administration (OSHA) has been enforcing the employer's responsibility to protect employees by providing appropriate respiratory protections and to provide a place of employment free from recognized hazards. This session will discuss these OSHA requirements and most-frequently cited OSHA standards. By understanding which workplace hazards have most-frequently resulted in OSHA citations, hospitals and other health care entities can better ensure workers are adequately protected. This webinar also will provide available resources and related information.

# Regulatory Webinar Series

## Quarter One

### LEARNING OBJECTIVES

- Describe the general OSHA standards applicable to employee protection.
- Explain the respiratory OSHA standards applicable during COVID pandemic.
- Describe any current waivers during pandemic.
- Explain top citations and resources available.

### INTENDED AUDIENCE

- Case management.
- Compliance officials.
- Hospital administration.
- Infection control officials.
- Nursing.
- Quality improvement.
- Risk management.

## Quality Assessment and Performance Improvement Program 10 am-Noon Tuesday, Feb. 16, 2021

### PROGRAM OVERVIEW

This webinar will discuss the new Quality Assurance and Performance Improvement (QAPI) condition for critical access hospitals, which becomes effective March 30, 2021. The webinar also will discuss the changes made to the QAPI condition for general acute hospitals that were effective Nov. 29, 2019. This is one of three conditions that CMS has published a worksheet to guide the surveyors through the process to determine whether hospitals are in compliance.

### LEARNING OBJECTIVES

- Discuss the board responsibility for the QAPI program.
- Explain the basic requirements for an effective QAPI program.
- Review the QAPI worksheet so staff understand surveyor expectations.
- Explain changes to the general acute hospital QAPI standards.

### INTENDED AUDIENCE

- Case management.
- Compliance officials.
- Hospital administration.
- Infection control officials.
- Nursing.
- Quality improvement.
- Risk management.
- Trustees.



# WEBINARS

## **Common Life-safety Code Deficiencies 10 am-Noon Tuesday, March 16, 2021**

### **PROGRAM OVERVIEW**

The number of deficiencies in the physical environment condition of participation and the environment of care standards has continued to increase over the last several years. This webinar will review the most-commonly cited life-safety code deficiencies in accredited and non-accredited hospitals and critical access hospitals. This session will review recent CMS categorical waivers on corrugated tubing and power strip use. Discussion will cover CMS guidance on lower relative humidity in operating rooms and areas where anesthesia is administered.

### **LEARNING OBJECTIVES**

- Describe and identify common areas of life-safety code deficiencies.
- Explain how to avoid these common deficiencies.
- Explain how to use a categorical waiver.
- Describe how and when relative humidity may be lowered in anesthetizing locations.

### **INTENDED AUDIENCE**

- Case management.
- Compliance officials.
- Facility directors.
- Hospital administration.
- Infection control officials.
- Nursing.
- Quality improvement.
- Risk management.
- Safety officers.
- Trustees.

### **SPEAKER**

**Nancy Ruzicka** is a consultant on state and federal rules, regulations and interpretative guidelines. She previously worked as director of integrity and compliance and privacy official at MercyOne Des Moines and director of regulatory compliance at UnityPoint Health-Des Moines. She also has more than 20 years of experience with the Iowa Department of Inspections and Appeals. Ruzicka holds master's degrees in health law and business administration and a bachelor's degree in pharmacy, all from Drake University. She is certified in health care compliance and maintains her Iowa pharmacy license.

### **REGISTRATION AND FEES PER WEBINAR**

IHA member rate - \$0

Associate member rate - \$175

Non-IHA member rate - \$200

# Regulatory Webinar Series

## Quarter One

### CONTINUING EDUCATION

#### Nursing Contact Hours

**2.0 nursing contact hours will be awarded per webinar by IHA Iowa Board of Nursing provider No. 4 except Jan. 27 which is 1.5 nursing contact hours.**

### CONTINUING EDUCATION POLICY

- For nursing contact hours to be offered, your organization must assign an on-site proctor to oversee the process required by the Iowa Board of Nursing and Iowa Hospital Association.
- Organizations must be registered before a proctor can be assigned.
- After registering, please email Tori Hanson ([hansont@ihaonline.org](mailto:hansont@ihaonline.org)) to receive the proctor agreement and instructions.
- To be eligible to offer contact hours, you must make proctor arrangements no later than one day before the webinar.

### RECORDINGS POLICY

Recordings will be provided only to those who have registered for the program.

### REGISTRATION POLICY

- Each organization that registers is required to provide an email address.
- The email address listed will be sent log-on information and handouts at least 24 hours before the webinar.
- A registration fee is charged per telephone line.
- Multiple people from the same institution may participate for the same fee.
- No shows will be billed.

### REGISTRATION/CANCELLATION/REFUND POLICY

- A full refund will be given to cancellations received 10 or more business days before the program.
- A \$25 fee will be charged to cancellations received six to nine business days before the program.
- No refunds will be given to cancellations received five or fewer business days before the program.
- Refunds will be calculated by the date received and the IHA business days remaining before the program.
- IHA reserves the right to cancel the program because of insufficient enrollment. If so, preregistered participants will be notified, and full refunds provided.
- Cancellations and substitution requests must be emailed to [iharegistration@ihaonline.org](mailto:iharegistration@ihaonline.org).

### ADA POLICY

IHA does not discriminate in its educational programs because of race, religion, color, sex or disability. IHA wishes to ensure no one with a disability is excluded, denied services, segregated or otherwise treated differently than others because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the Americans With Disabilities Act to attend this program, please call 515-282-3965, fax 515-283-9366 or write to Department of Education at IHA.

**Program Number: 125-5130-4006-4009**