



Communique  
**IAHQ**  
NEWSLETTER

Volume 10 | Issue 1 | Year 2020

# Board of Directors for 2020

**President** - Megan Mollenbeck, MercyOne North Iowa

**President-Elect** - Amanda Schwerdtfeger, Pella Regional Health Center

**Past President** - Angela Freeman, Monroe County Hospital and Clinics

**Secretary** - Kolton Hewlett, Audubon Hospitals and Clinics

**Communication Liaison** - Tonya Root, Franklin General Hospital

**District A Representatives** - Barb Engel, Kossuth Regional Health Center

Tammy Sudtlegte, Floyd Valley Healthcare

**District B Representatives** - Kaidy Rasmussen, Buchanan County Health Center

Ronda Reimer, Franklin General Hospital

**District C Representatives** - Elly Shaw, Knoxville Hospitals and Clinics

Denyse Gipple, Mahaska Health

**District D Representative** - Amy Anstey, Adair County Health System

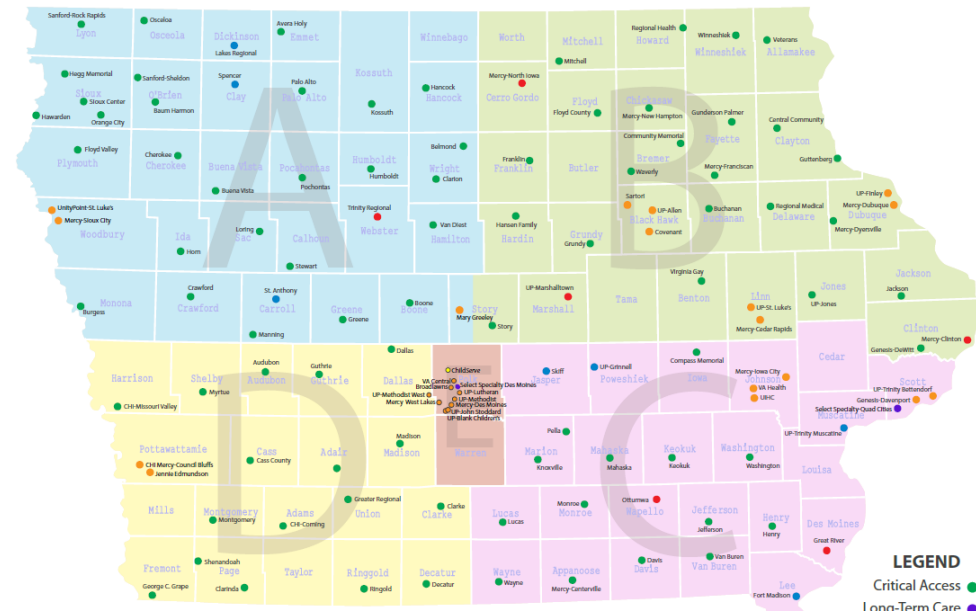
DeeAnn Wedemeyer Oleson, Guthrie County Hospital

**District E Representative** - OPEN

**IHC Liaison**— Lana Comstock

**Telligen Liaison**— Joyce Taylor

**IHA Liaison**— Jennifer Nutt



# President's Letter

Warm Greetings IAHQ Members

My name is Megan Mollenbeck and I have the honor to serve as your 2020 IAHQ President. With over 16 years of healthcare experience, inspired by my personal health journey and the desire to serve others, I have been blessed with a breadth of various healthcare positions. My career began in Radiology where I was introduced to Lean Principles; this knowledge ignited my passion of Healthcare Quality and Continuous Improvement. As a Quality Leader within a CAH I was privileged to experience: department management, data analytics and organizational Integrity and Compliance. My desire to support the various functions of a healthcare organization has led me to my current position with MercyOne North Iowa serving as a Data Analyst. I am a firm believer that: no matter where we sit, or the role we play, we all have and can impact a patient through their care continuum!

As an IAHQ Board member, it is evident that Iowa has industry leading work completed across all 5 districts! As president, my goal is to attend, and participate, in each district's meeting once during my term. I will be sharing my experience and learnings through each quarterly publication. Please note the District's meeting schedule attached.

Members of IAHQ have the privilege to many resources at their finger tips! Need an answer quickly? Need some outside expertise? Send your question through the IAHQ List Serve e-mail (insert e-mail address)! I can tell you, personally, I have learned more and am able to address items proactively as I learn through others participating in the list serve.

Key Dates:

IAHQ Annual Conference – April 8, 2020

Register by March 20, 2020 [\[Link\]](#)

There is still time to apply for the IAHQ Scholarship, if interested please e-mail Jennifer Nutt by March 15, 2020  
[nuttj@ihaonline.org]

Thank you again for this opportunity, I look forward to serving you in 2020!

Megan Mollenbeck B.A., R.T.®, CPHQ





# Iowa Hospital Association



## **IAHQ Annual Spring Conference April 8, 2020, 8-3:30 IHA Conference Center, Des Moines**

Health care transformation presents a multifaceted challenge for today's providers. Health care organizations must be agile when adapting to new payment environments, educated patient populations, increased reporting burdens and an expectation for improved quality outcomes. In addition, regulatory bodies pressure organizations to provide value-based care that could potentially affect reimbursement. This conference will equip attendees with the skills to manage an ever-changing environment, keep up on projects and engage quality professionals on patient-centric quality outcomes.

[Click here](#) for the brochure

[Click here](#) to register

New this year!!!! Instead of raffle baskets we will be selling 32 oz. Stainless Steel Vacuum Bottles with IAHQ logo on them. Get yours before we run out, limited number available!

<https://www.ihaonline.org/>



## District A (NW quarter of state)

### District A Representatives:

Barb Engel, Kossuth Regional Health Center

Tammy Sudtlegte, Floyd Valley Healthcare

*Meetings: Meetings are from 10-2 at Cherokee Regional Medical Center– IAHQ updates, educational topic/ presenter, HI-IN/MBQIP improvement strategies, UR topics, sharing of QI department metrics    RSVP: [j.tapper@cherokeemc.org](mailto:j.tapper@cherokeemc.org)*

*Lunch \$6*

- *May 6*

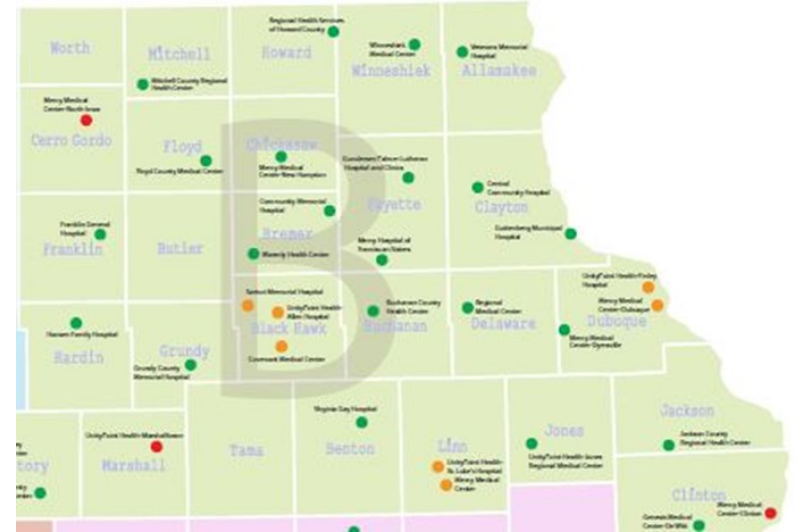
Due to weather, District A did not meet in February as scheduled. Next meeting will be May 6th at 10am at Cherokee Regional Medical Center.



## District B (NE quarter of state)

District B doesn't normally meet in the first part of the year. We hope to see many from District B at the Annual Conference on April 8!

Next meeting will be in June at the barn (warmer weather will be here soon)!



*Meetings: Networking, Practice sharing, Education, HIIN/Telligen Updates, and of course— FOOD*

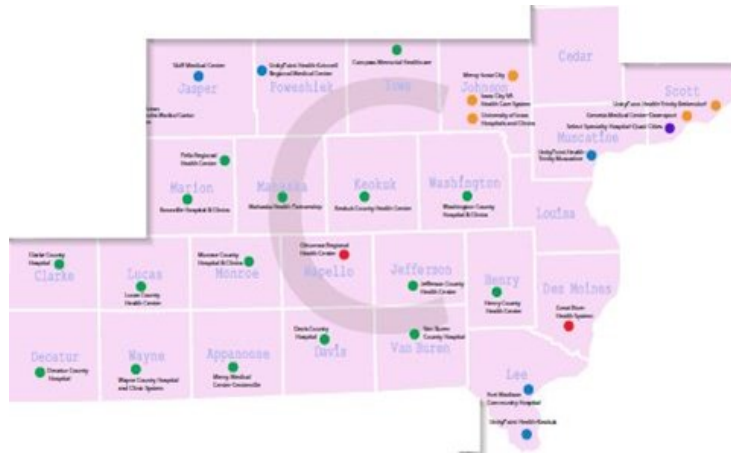
### District B Representatives:

Kaidy Rasmussen,

Ronda Reimer, Franklin General Hospital



## District C (SE quarter of the state)



### District C Representatives:

Elly Shaw, Knoxville Hospitals and Clinics

Denyse Gipple, Mahaska Health

*Meetings: Every other month at 10am– Networking, fun, best practice sharing, roundtable*

- *March 5, Pella Regional*
- *May 14, Knoxville Hospital & Clinics*
- *July 2, Mahaska Health*
- *September 17, Washington County Hospital & Clinics*
- *November 5, Monroe County Hospital & Clinics*

For more information or receive a calendar invite, please email Elly Shaw at [eshaw@knoxvillehospital.org](mailto:eshaw@knoxvillehospital.org).

District C met at Indian Hills Community College on January 9. We received an IAHQ Board and IHC update. The group discussed the updated CMS Conditions of Participation, including discharge planning and quality assurance program changes. We shared lots of ideas for engaging leaders in quality improvement and discussed current projects at the facilities in District C. Our next meeting is on March 5th at 10 AM at Pella Regional Health Center in Pella, IA.



# District D (SW quarter of the state)



## District D Representatives:

Amy Anstey, Adair County Health System

DeeAnn Wedemeyer-Oleson, Guthrie County Hospital

*Meetings: Quarterly 9:30– sharing, teamwork, and networking*

- *March 19, Adair Co. Health System, Greenfield*
- *June 18, Guthrie County Hospital, Guthrie Center*
- *September 17, Cass Co Health System, Atlantic*
- *December 17, Montgomery Co Memorial Hospital, Red Oak*

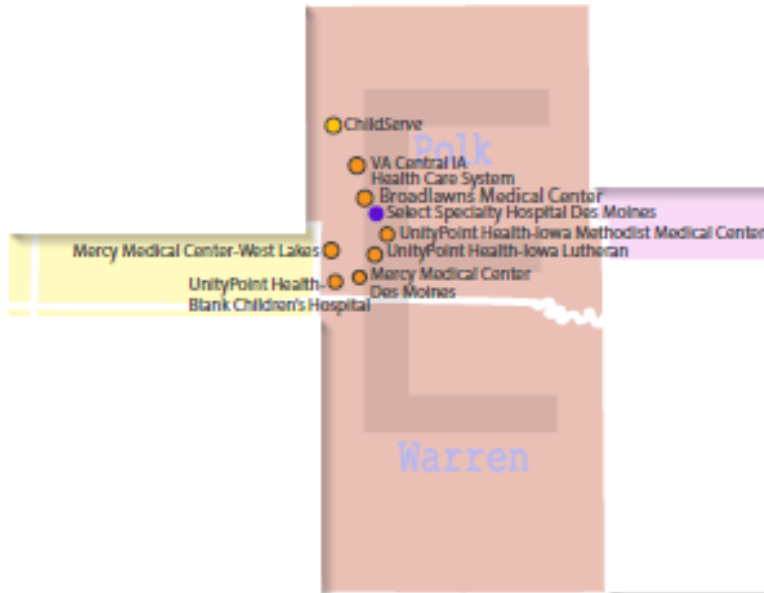




# District E (Metro Hospitals, including Warren County)

District E Representatives:

Open position



**Meetings:**

March 5, 2019, MercyOne DM

## Membership Benefits

Check out our website at:

[https://  
www.iahaonline.org/iahq](https://www.iahaonline.org/iahq)

Keep in touch & network  
with our IAHQ List Serve!

Subscribe at:

[https://  
www.iahaonline.org/  
Members-Groups/  
Personal-Membership-](https://www.iahaonline.org/Members-Groups/Personal-Membership-)

### Outstanding Quality Professional Award

IAHQ annually grants the Outstanding Iowa Quality Profession Award to recognize a dynamic and passionate IAHQ member who has demonstrated enthusiasm and leadership with local, state and/or national health care associations and has made contributions to health care quality through consultation, publications and presentations.



### Scholarships

Every year IAHQ grants scholarships to members to provide financial assistance for continuation of formal education, completion of a certification exam, or completion of a certification exam review course.

### Rising Star Award

The Rising Star Award is presented to an IAHQ member who has shown significant participation in local, state and/or national health care associations.

# Iowa Healthcare Collaborative



**2020 Changes:** With the start of 2020 came many changes and upcoming transitions to several quality programs and initiatives offered to hospitals in the state of Iowa. These changes understandably create confusion and prompt questions. In effort to answer some of the common questions received over the past few weeks, the Iowa Healthcare Collaborative (IHC) has re-released a [FAQ document](#). Kate Carpenter, Director of Hospitals Services at IHC, hopes this [FAQ document](#) along with an Office Hours call scheduled for March 4, will provide hospitals with the information needed to navigate these changes.

**IHC ANNUAL FORUM ON HEALTHCARE TRANSFORMATION:** APRIL 15, 2020 | 7:30AM–4:10PM | RON PEARSON CENTER 5820 WESTOWN PKWY, WEST DES MOINES, IA 50266

The Annual Forum sessions will benefit physicians, CEOs, CFOs, senior administrators, nurses, quality assurance professionals, trustees/board members, clinic managers, infection control professionals, hospital pharmacy directors, clinical pharmacists and other healthcare personnel.

Click [here](#) to register for the Annual Forum.



<https://www.ihconline.org/>

## *our partner - Telligen*



*“We have benefited greatly from the Leadership and Organizing in Action (LOA) training...to help us build our team structure and strategize about our initiatives as we work on our actions/timeline to reach our goals,” said one Sharing the Care Campaign leadership team member. “We couldn’t be doing what we are doing without the training and community building support that we have received from the Telligen team!”*

As the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Colorado, Illinois, Iowa, and Oklahoma, Telligen is a recognized leader in quality improvement and advancing population health at the local, state and federal levels.

By now you may know Telligen’s mission as the QIN-QIO is to improve the effectiveness, efficiency and value of services delivered to people with Medicare through healthcare quality improvement initiatives that:

- Increase patient safety
- Make communities healthier
- Better coordinate post-hospital care
- Improve healthcare quality

In order to achieve our goals, we created [Telligen QI Connect™](#), a comprehensive quality improvement program that places healthcare providers and consumers at its center.

Our free program includes Affinity Groups that set common goals to make an impact on the most challenging healthcare issues facing your communities today. Our Affinity Groups (Ctrl+click to learn more) include: [Care Transitions](#) | [Chronic Disease Prevention & Self-Care](#) | [Nursing Home Quality](#) | [Opioids & Behavioral Health](#)

Work alongside us and other community partners to:

- Test and evaluate proven quality improvement strategies
- Implement strategies that complement the goals of your organization and community
- Exchange ideas and solutions with peers with similar goals and challenges
- Apply evidence-based tools to create powerful changes in your patient outcomes
- Gain recognition for excellent care

We invite you to join one or more of our Affinity Groups. It takes a community to make healthcare safer and we need your help to do this. Share this information with your partners and colleagues!

Learn more by attending an [upcoming event](#), or visiting our [website](#).