



Critical Access Hospital Conditions of Participation 2018: Ensuring Compliance Webinar Series

January 8, 16, 23, 30; 9:00 am – 11:00 am

Register Online www.ihaonline.org/Education/All-Events

If you need assistance with registering online, please contact Ellen Waller at 515-283-9363.

4-Part Webinar Series Fees

IHA Member - \$600
Non IHA Member - \$720

Individual Webinar Fees

IHA Member - \$175
Non-IHA Member - \$205

The webinar recording is included in the registration fee. Registered attendees will receive a CD recording in the mail following the webinar at no additional cost.

Continuing Education

1.8 Nursing Contact Hours will be awarded for each part of this webinar series by IHA Iowa Board of Nursing provider #4. Please see the Continuing Education section below for instructions.

Overview

Critical Access Hospitals (CAH) must comply with the Centers for Medicare & Medicaid Services (CMS) Conditions of Participation (CoPs). The CMS regulations and interpretive guidelines serve as the basis for determining compliance. In this four-part webinar series, participants will learn details about the CoPs and what to do when a surveyor arrives at their facility. Additionally, every section of the CAH hospital manual will be discussed, including updates and changes for 2018.

Intended Audience

Anyone involved with compliance regulations and standards, including, but not limited to, CEOs, CFOs, CMOs, CNOs, physicians, nurses, quality improvement staff, risk managers, pharmacy staff, dietitians, compliance officers and legal counsel, ethics committee members, consumer advocates, The Joint Commission liaisons, safety officers, behavioral health and psychiatric staff and case managers.

Part 1

January 8, 9:00 – 11:00 am

Sue Dill Calloway will provide an introduction to the Centers for Medicare & Medicaid Services (CMS), including notation of its websites and how to locate various resources. Calloway will also describe survey protocol. Most importantly, she will discuss the various regulations and interpretive guidelines for Critical Access Hospitals (CAH), including compliance, licensure, provider certification, network agreements, credentialing, advanced directives, emergency department staffing, Emergency Medical Treatment and Labor Act, equipment and supplies, medication, personnel, emergency response, length of stay, observation (two-midnight rule), swing beds and numbers of beds.

Objectives

- Describe the CMS requirements in which the board must enter into a written agreement if the hospital wants to enter into telemedicine services.
- Discuss the CMS list of emergency drugs and emergency equipment which every CAH must have.
- Explain how the length of stay in a CAH should not exceed 96 hours on an annual average basis.
- Discuss recommendations to do a gap analysis to ensure compliance with all the hospital Conditions of Participation.

Part 2

January 16, 9:00 – 11:00 am

Sue Dill Calloway will describe pharmacist responsibilities, including development, supervision and coordination of pharmacy activities. She will review what the requirements of a Critical Access Hospital (CAH) are to monitor and inspect, then ensure outdated drugs are not available for patient use. Calloway will also discuss requirements for security and storage of medications, medication carts and anesthesia carts. She will review requirements for the "Do Not Use" list of abbreviations and sound alike/look alike drugs. She will examine changes to dietary and nutrition services as well as provide information regarding physical plant and environment, maintenance, Life Safety Code waivers, fire inspections staffing, physician responsibilities and supervision, patient admissions and much more.

Objectives



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- Explain the responsibilities of the pharmacists.
- List the CAH requirements that prevent the use of outdated drugs with patients.
- Discuss the requirements for security and storage of medications, medication carts and anesthesia carts.
- Identify the requirements for the "Do Not Use" abbreviations and sound alike/look alike drugs.

Part 3

January 23, 9:00 – 11:00 am

Sue Dill Calloway will review 2015 manual revisions for the sections on infection control (IC), drugs and safe medication use, patient services, lab and nursing. She will discuss nationally recognized IC guidelines, including why the IC worksheet is so important for Critical Access Hospitals (CAH), hospital acquired infections (HAIs), the four challenges of IC and the role of hospital leaders in IC. Calloway will delve into safe medication Conditions of Participation (CoPs), including preparation and administration, safe infection practices and the Centers for Medicare & Medicaid Services (CMS) IC worksheet and safe infection guidelines. Some of the review of the nursing CoPs will cover nursing care, changes in observation guidelines, drugs and IVs, nursing care plans and proposed changes for 2018. This provides only a brief overview of what will be covered in this program.

Objectives

- Discuss how the CMS infection control worksheet may be helpful to CAHs.
- Explain how many times an insulin pen may be used on patients.
- Define what is needed to allow the patient to self-administer medications.
- Identify the time frames in which to administer medications.
- Describe the CMS requirement for a plan of care.

Part 4

January 30, 9:00 – 11:00 am

Sue Dill Calloway will review Conditions of Participation (CoPs) sections on radiology, contracted services, emergency procedures, visitation, rehabilitation, medical records, surgical and anesthesia services, organ procurement and long-term care services.

Objectives

- Explain the informed consent elements required by the Centers for Medicare & Medicaid Services (CMS).
- Describe the requirements for history and physicals for Critical Access Hospitals.
- List what must be contained in the operative report.
- Discuss what CAHs must do to comply with the requirements for notification of the organ procurement agency when a patient expires.
- Discuss the CMS patient rights that are afforded to patients in swing beds.
- Describe the hospital visitation policy where patients must be informed.



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Speaker Biography

Sue Dill Calloway has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and was previously the chief learning officer for the Emergency Medicine Patient Safety Foundation. She has conducted many educational programs for nurses, physicians and other health care providers. Calloway has authored more than 100 books and numerous articles. She is a frequent speaker and is well known across the country in the areas of health care law, risk management and patient safety. Calloway has no real or perceived conflicts of interest that relate to this presentation.

EMAIL ADDRESS/REGISTRATION POLICY

- Each organization that registers is required to provide an email address.
- The email address listed will be sent log-on information and handouts a minimum of 24 hours prior to the webinar.
- Registration fee is charged per phone line.
- Multiple individuals from the same institution may participate for the same fee.
- No-shows will be billed.

RECORDINGS

- Recordings will only be sent to those who have registered for the program. A CD will be mailed following the webinar.

CANCELLATION/REFUND POLICY

- A full refund will be given to all cancellations received 10 or more business days prior to the program.
- A \$25 administration fee will be charged to all cancellations received six to nine business days prior to the program.
- No refunds will be given to cancellations received five or fewer business days prior to the program.
- Refunds will be calculated by the date received and the IHA business days remaining prior to the program.
- IHA reserves the right to cancel the program due to insufficient enrollment in which case pre-registered participants will be notified and full refunds provided.
- All cancellations and substitution requests must be sent to Ellen Waller (iharegistration@ihaonline.org) by email.

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CONTINUING EDUCATION

- In order for Nursing Contact Hours to be offered, your organization will need to assign an on-site proctor to oversee the process required by the Iowa Board of Nursing and Iowa Hospital Association in your location.
- Organizations must be registered before a proctor can be assigned.
- After registering, please contact Michelle Ketelsen at ketelsenm@ihaonline.org to receive the proctor agreement and instructions.
- To be eligible to offer Contact Hours, you must make proctor arrangements no later than one day prior to the webinar.