Board of Directors for 2019

**President** - Angela Freeman, Monroe County Hospital and Clinics

**President-Elect** - Megan Mollenbeck, Hansen Family Hospital

**Past President** - Phyllis McDonald, Iowa Home Care, LLC

**Secretary** - Kolton Hewlett, Audubon Hospitals and Clinics

**Communication Liaison** - Tonya Root, Franklin General Hospital

**District A Representatives** - Barb Engel, Kossuth Regional Health Center
  Tammy Sudtlegte, Floyd Valley Healthcare

**District B Representatives** - Sarah Pavelka, Pavelka’s Point
  Ronda Reimer, Franklin General Hospital

**District C Representatives** - Elly Shaw, Knoxville Hospitals and Clinics
  Amanda Schwerdtfeger, Pella Regional Health Center

**District D Representative** - Amy Anstey, Adair County Health System

**District E Representative** - Lana Comstock, Iowa Healthcare Collaborative
The IHA legislative position papers are available on the IHA website—link below and scroll down to the bottom of the page. This gives a very nice summary of what is going on in the legislation, why it is important, and what has been done in the past several years in the legislature.

http://www.ihaonline.org/Advocacy

Be watching for the registration information for the IAHQ Spring Conference to be held on April 8, 2020, at the IHA Conference Center. Registration will open soon.
A well-attended IAHQ District A meeting was held on November 6th.

Our featured speaker was State Representative Tom Jeneary. The group heard legislative updates and had an opportunity to share healthcare related concerns.

Routine meeting discussion included sharing regarding hospital departmental quality reporting, with this quarter featuring: billing, emergency department, employee health, and environmental services/safety.

Roundtable discussion included; Christy Mintah sharing details of the Virtual Quality Mentor Program, a discussion of CMS’ PDPM program for swing-bed, Care Transitions and DC Planning regulations, Quality-net access/site changes, Outpatient total joint replacements, and numerous other quality related topics as brought forth by the group.
District B (NE quarter of state)

District B Representatives:
Sarah Pavelka, Pavelka's Point
Ronda Reimer, Franklin General Hospital

Meetings: Networking, Practice sharing, Education, HIIN/Telligen Updates, and of course—FOOD
June 19 10-2 at “The Barn”
Nov 20 10-2 at Independence
District C met on November 14 at Knoxville Hospital & Clinics. We started our meeting with congratulating Amanda Schwerdtfeger (Pella Regional Health Center) on election as President-Elect for IAHQ and Denyse Gipple (Davis County Hospital & Clinics) election as District C Rep.

We discussed ideas for the IAHQ Spring Conference and the nomination process for Rising Quality Star and Quality Professional Award for 2020. We then heard presentations about the Knoxville Wellness Committee by Tyler Pearson, Instructional Coach for Knoxville Community School District, Medically Oriented Gym by Dr. Justin Plum, 21st Century Rehab, and Patient Experience & Culture by Ginny Krichau, Director of Patient Experience at KHC. We concluded our meeting with a roundtable where new federal regulations were discussed, as well as some changes to our meeting dates for 2020. Overall, the group had a great meeting focusing on networking, education, and professional development. District C will meet at Indian Hills Community College in Ottumwa on January 9 at 10:00 AM.
Meetings: Quarterly 9:30 – sharing, teamwork, and networking

- March 19, 2020, Greenfield

District D met on December 19 at Cass County Memorial Hospital in Atlantic. Their HIIN representative gave an IHC update. IDPH CADE representative was represented and also gave an update. Next meeting is March 19, 2020 at Adair County (Greenfield).

District D Representatives:
Amy Anstey, Adair County Health System
Open position
District E (Metro Hospitals, including Warren County)

District E Representatives:
Lana Comstock, Iowa Healthcare Collaborative
Open position

Meetings:
Membership Benefits

Check out our website at:
https://www.ihaonline.org/iahq

Keep in touch & network with our IAHQ List Serve!
Subscribe at:
https://www.ihaonline.org/Members-Groups/Personal-Membership-

Outstanding Quality Professional Award
IAHQ annually grants the Outstanding Iowa Quality Profession Award to recognize a dynamic and passionate IAHQ member who has demonstrated enthusiasm and leadership with local, state and/or national health care associations and has made contributions to health care quality through consultation, publications and presentations. Please keep in mind someone that would be deserving of this award and consider nominating them.

Scholarships
Every year IAHQ grants scholarships to members to provide financial assistance for continuation of formal education, completion of a certification exam, or completion of a certification exam review course.

Rising Star Award
The Rising Star Award is presented to an IAHQ member who has shown significant participation in local, state and/or national health care associations.
Compass HIIN continues to work with hospitals to promote a 12% reduction in readmissions and 20% improvement in patient safety events. We are encouraged by all the improvements we see in our core measures as our participating hospitals continue to work hard around improving processes! Our Compass HIIN team will be meeting in the next few weeks to identify future strategies to assist hospitals in their quality and process improvement works.

In January, Compass HIIN will be utilizing iCompass. iCompass is an online Iowa Healthcare Collaborative (IHC) forum designed to share information throughout the entire industry and bring people together to drive sustainable healthcare transformation. The site will not become active until January 6, 2020. You can then create an account to stay connected with the Compass HIIN.

IHC offices will be closed noon December 24, 2019 through January 1, 2020. Any correspondence from hospitals will be addressed upon our return.

https://www.ihconline.org/
We are excited that CMS has again chosen Telligen as its Quality Innovation Network-Quality Improvement Organization or QIN-QIO for Iowa, Colorado, Illinois, and Oklahoma. For over 45 years Telligen has brought together healthcare professionals across all settings and programs to support their quality improvement efforts that benefit Medicare beneficiaries. We help achieve national goals at the local level by convening specialized collaboratives and sharing best practices and resources across our four-state network. We work with providers and community stakeholders on data-driven quality initiatives and we are expected to achieve results. We are held accountable by CMS for the performance of the health care providers that volunteer to work with us and we take that very seriously. While many organizations are familiar with Telligen, what is new about the QIN-QIO is that we are offering an opportunity for our healthcare partners to join us in our exclusive regional healthcare quality improvement collaborative, which we affectionately call QI Connect.

Source: https://www.telligen.com/

CMS has focused the work into five strategic AIMs. They include a focus on improving behavioral health outcomes and decreasing opioid misuse, increasing patient safety, chronic disease self-management, quality of care transitions and improving nursing home quality. Telligen is bringing together community partners to align with the CMS National Strategy, address these priority areas and achieve the goals of each strategic AIM. Once you join QI Connect, you will be asked to choose one or more Affinity groups and offered a variety of learning collaboratives within each Affinity Group. We’ve structured our affinity groups to include learning collaboratives that address the healthcare environment in a timely, efficient and effective manner. One goal we all strive to achieve is improving healthcare outcomes for the patients and residents we serve. Telligen can help you achieve this goal by supporting your implementation of evidence-based practices and QI initiatives. The healthcare landscape is constantly changing, as we all know, and Telligen can help you navigate these changes so that your QI activities align with the current reporting requirements and value-based purchasing programs. Go to our website to sign up for Telligen QI Connect™ (https://www.telligenqinqio.com/qi-connect/) or email us at telligenqiconnect@telligen.com for more information.
Telligen QI Connect™ is a comprehensive quality improvement program that places healthcare providers and consumers at its center. Its Affinity Groups set common goals to make an impact on the most challenging healthcare issues facing our communities today. Because whether you’re providing healthcare or receiving it, in today’s environment it takes collective action to make healthcare safer, more accessible and more cost-effective.

Telligen QI Connect™ was created for your community.

- For healthcare professionals squeezed by ever-greater administrative requirements.
- For your local nursing homes and post-acute care providers, caring for their residents while deciphering new regulations.
- For community members eager to prevent opioid harm and expand access to behavioral health services.
- For clinicians committed to using evidence-based best practices to improve chronic disease prevention and self-care.
- For colleagues struggling to implement value-based purchasing mandates that impact the livelihood of their organization.
- For families urgently seeking community resources to help them care for aging and ailing loved ones.

Affinity groups will

- Test and evaluate proven quality improvement strategies
- Implement strategies that complement the goals of your organization and community
- Exchange ideas and solutions with peers with similar goals and challenges
- Apply evidence-based tools to create powerful changes in your patient outcomes
- Celebrate and recognize success!

As a Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for the Centers for Medicare & Medicaid Services (CMS), Telligen has provided no-cost healthcare quality consulting for more than 45 years.

bit.ly/JoinQIConnect
Telligen QI Connect™ Affinity Group Goals

**CARE TRANSITIONS**
- Engage community healthcare coalitions to increase medication safety and reduce avoidable emergency room visits and hospital readmissions

**CHRONIC DISEASE PREVENTION & SELF-CARE**
- Prevent cardiovascular events like heart attacks and strokes
- Prevent diabetes & promote diabetes self-care
- Slow progression of chronic kidney disease

**NURSING HOME QUALITY**
- Improve nursing home Five-Star quality measures
- Improve medication safety
- Reduce avoidable emergency room visits and hospital readmissions
- Prevent healthcare-related infections like C. diff and urinary tract infections

**OPIOIDS & BEHAVIORAL HEALTH**
- Decrease opioid-related overdose deaths
- Spread opioid prescribing best practices
- Increase opioid safety
- Increase access to behavioral health services for depression, Alzheimer’s and dementia and substance use disorder

**About Telligen QI Connect™**
Telligen QI Connect™ harnesses the collective power of healthcare providers, communities and individuals to help drive improvement and change in healthcare quality for people living and working with Medicare.

**Telligen QI Connect™ guiding principles**
- **Connect™** stands for Collaborate: Remember we are all in this together | **Opportunity:** Develop new tools, resources and e-learning assets | **Navigate:** Guide data-driven changes, improvements and outcomes | **Network:** Share experiences with peers | **Educate:** Create strategies for engagement and person-focused care | **Commitment:** Focus on patient safety and quality | **Technical Assistance:** Provide customized support for success

Email a Telligen QI advisor at [bit.ly/ContactTelligen](http://bit.ly/ContactTelligen) or call 515-440-8600 to learn more.

www.TelligenQIOMO.com