Focus on Quality
Board of Directors for 2019

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District A Representatives - Barb Engel, Kossuth Regional Health Center
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                                  Ronda Reimer, Franklin General Hospital

District C Representatives - Elly Shaw, Knoxville Hospitals and Clinics
                                  Amanda Schwerdtfeger, Pella Regional Health Center

District D Representative - Amy Anstey, Adair County Health System

District E Representative - Lana Comstock, Iowa Healthcare Collaborative
Hello Fellow Quality Professionals! I hope everyone enjoyed the summer months with family and friends. I am definitely looking forward to cooler weather as we transition into fall. I would like to provide you with an update on IAHQ Board happenings. The Board met on July 17th at the IHA Office in Des Moines. We had the opportunity to review the spring conference evaluations and feedback. We received an overwhelming positive response to the conference. Thank you so much for taking the time to share your thoughts. This allows us to plan for next year’s conference, ensuring that we do our best to provide you with meaningful education that is value added for your job roles as well as the organizations that you represent.

The Board also spent time discussing IAHQ’s quality awards that are given out at the annual conference. We would like to promote The Outstanding Quality Professional Award and the Rising Quality Star Award to gain more applications in the upcoming year. We know that there is amazing work being done in so many organizations across the state and this is a great way to recognize and reward our fellow quality professionals. Is there someone you would identify as a leader or mentor in quality? Do you know a colleague who has shown commitment and passion for improving quality outcomes through improvement projects? The nomination process will be communicated as we approach the 2020 annual conference. This will also be a topic of discussion at upcoming district meetings to encourage participation.

Finally, I would like to encourage each of you to consider membership in the National Association for Healthcare Quality (NAHQ). An annual individual membership is $199. Membership allows you to receive discounts on educational programs, events and services that will benefit you as a quality professional. Membership provides you with a subscription to The Journal for Healthcare Quality (JHQ) which publishes articles on improving quality across the continuum of care and offers CPHQ credits with select articles. Additionally, there are other online learning opportunities such as on demand labs, HQ Principles, CPHQ Prep products and access to the annual conference if you are unable to attend in person. You will also receive exclusive savings on CPHQ certification and recertification fees. You can get more information and/or join NAHQ at nahq.org.

Happy Fall!
The CPHQ Review Course is a two-day workshop designed to help those who are planning to take the Certified Professional in Healthcare Quality (CPHQ) examination. The CPHQ field of study is applicable for any and all levels and in all health care settings. The goal of certification is to promote excellence and professionalism by documenting individual performance as measured against a predetermined level of knowledge about quality.

The CPHQ certification program is fully accredited by the National Commission for Certifying Agencies, the accrediting arm of the Institute for Credentialing Excellence. The program includes areas of management and leadership, strategic and operational planning, quality management and measurement, information management, patient safety and performance improvement.

Contact Joah Hogan for additional information at hoganj@ihaonline.org.

Brochure and registration information can be found by clicking this link (using ctrl+click): CPHQ Review Course Brochure
District A met on August 7th at Cherokee Regional Medical Center. There was round robin discussion on quality monitoring for Rehab Services (PT, OT, Speech, Cardiac Rehab), Facilities/Housekeeping/Maintenance, and Same Day Surgery/Anesthesia. New discussion was held on the following topics: Dakota Care pre-authorization changes effective June 1 and utilizing the designated pre-auth form (because of their district’s location to SD); Iowa Lay Caregivers Law effective July 1, 2019; DIA findings/deficiency learnings about completion of fire drills, External Peer Review process, consistency with temperature checks and fluid warmers throughout the facility; Chair alarms have dates when they will outdate; and Peer review for radiology.

The next meeting will be held November 6 in Cherokee. Quality metrics best practice sharing to bring to this meeting are: Business/Billing Department, ED, Employee Health, Environmental Safety.

Meetings: Meetings from 10-2 at Cherokee Regional Medical Center—IAHQ updates, educational topic/presenter, HIIN/MBQIP improvement strategies, UR topics, sharing of QI department metrics RSVP: j.tapper@cherokeemc.org Lunch $6

- November 6
District B (NE quarter of state)

District B would like to welcome all new members to the district. Next meeting will be held on November 15, at Waverly Health Center. More information coming soon.

Last meeting was held on June 7, at Sarah’s barn (shown below). Information from the IAHQ Board was shared, Compass HIIN updates were reviewed, and round table discussion about current projects held. It was a great day to be “at the barn.”

Meetings: Networking, Practice sharing, Education, HIIN/Telligen Updates, and of course— FOOD

District B Representatives:
Sarah Pavelka, Pavelka’s Point
Ronda Reimer, Franklin General Hospital
District C had a meeting at Pella Regional Health Center on Sept 12. There were 14 members in attendance. Emergency Preparedness was discussed and the importance of working with your regional/county Emergency Preparedness staff. There was round table for current projects. Discussion was held about how different organizations structure their quality programs and how the board report is handled.

Next meeting will be in Knoxville on Nov 14 and will feature a presentation by Ginny Krichau, Director of Patient Experience at Knoxville Hospital and Clinics, focusing on their Patient Experience and Culture journey over the past 3 years. Other presentations and agenda items will be finalized in late October.

Meetings: Every other month at 10am—Networking, fun, best practice sharing, roundtable

- Thursday, Nov 14: Knoxville

For more information or receive a calendar invite, please email Elly Shaw at eshaw@knoxvillehospital.org.
Meetings: Quarterly 9:30– sharing, teamwork, and networking

- Dec 19, Cass County Memorial Hospital, Atlantic

District D met on Thursday, September 19, at Clarinda Regional Health Center. There was a lot of discussion on infection prevention topics. A couple of the hospitals had just went through DIA surveys, so those were reviewed and discussed. They also talked about flu clinics and the new VIS for flu. Their next meeting is on Dec 19 in Atlantic.

District D Representatives:
Amy Anstey, Adair County Health System
Open position
District E held its fall meeting on Thursday, September 5. The meeting was hosted by ChildServe in Johnston. Kristina Huntsman provided education to the team on performance improvement tools utilized in a process improvement they conducted. The group was engaged in offering ideas for quality training for the IAHQ spring conference.
Membership Benefits

Keep in touch & network with our IAHQ List Serve!
Subscribe at:
https://www.ihaonline.org/iahq

Outstanding Quality Professional Award
IAHQ annually grants the Outstanding Iowa Quality Profession Award to recognize a dynamic and passionate IAHQ member who has demonstrated enthusiasm and leadership with local, state and/or national health care associations and has made contributions to health care quality through consultation, publications and presentations. Please keep in mind someone that would be deserving of this award and consider nominating them.

Rising Star Award
The Rising Star Award is presented to an IAHQ member who has shown significant participation in local, state and/or national health care associations.

Scholarships
Every year IAHQ grants scholarships to members to provide financial assistance for continuation of formal education, completion of a certification exam, or completion of a certification exam review course.

Check out our website at:
https://www.ihaonline.org/iahq

Members-Groups/
Personal-Membership-
- **JUMP START Hospital Acquired Infections**
  - Series begins October 16
  - Features three two-week infection specific topic cycles to provide Compass HIIN hospitals with education, resources and tools to identify, assess and target prevention efforts
  - Series includes Ventilator Associated Events, Clostridioides difficile infections, and Post-operative Sepsis and Septic Shock
  - Information can be found on the events page by accessing this link and looking for the JUMP START sessions [Here](#)

- **HIIN Updates**
  - Health Equity Organizational Assessment (HEOA): The HIIN data portal now has a Health Equity Organization Assessment section for you to complete. The purpose of this assessment is for hospitals to assess their current state and identify gaps while addressing health disparities. Your answers can give us insight on how we can assist you in the future in reducing health disparities.

- **Preventing Adverse Drug Events Utilizing Medication Reconciliation**
  - Dr. Matt Pitlick, IHC medication management lead, presenting this webinar on October 24, 2019 at 11am
  - Information can be found [Here](#)

Please let your clinical quality consultant know if you have any questions!
As the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Colorado, Illinois and Iowa, Telligen is a recognized leader in quality improvement and advancing population health at the local, state and federal levels. Telligen’s mission as a QIN-QIO is to improve the effectiveness, efficiency and value of services delivered to people with Medicare through healthcare quality improvement initiatives that:

- Increase patient safety
- Make communities healthier
- Better coordinate post-hospital care
- Improve healthcare quality

Currently Telligen is waiting for the new CMS contracts to come out. Staff are eagerly awaiting returning to work to assist us in the future.

Check out the mini task specific impact statements and information about the next contract cycle at:

https://www.telligenqinqio.com/who-we-serve/

Source: https://www.telligen.com/