Board of Directors for 2019

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  Ronda Reimer, Franklin General Hospital
District C Representatives - Elly Shaw, Knoxville Hospitals and Clinics
  Amanda Schwerdtfeger, Pella Regional Health Center
District D Representative - Amy Anstey, Adair County Health System
District E Representative - Lana Comstock, Iowa Healthcare Collaborative

IAHQ to Adopt NEW IHA Districts

Recently the Iowa Hospital Association updated the district lines. The IAHQ Board of Directors will mirror those districts. This will mean slight changes for some counties however, the Iowa Association for Healthcare Quality will ensure continued benefits to members.
President’s Letter

Hello Fellow Quality Professionals! I want to thank all of you who joined us for the annual conference on April 17th. It was a great learning day. Todd Linden, President of Linden Consulting kicked off the morning with a presentation titled “Creating a Culture of Quality and Patient Safety.” He shared strategies for improving quality and safety through his past work as the CEO of Grinnell Regional Medical Center. We had a session on how pharmacists are an integral part of quality. Corey Martin from the Iowa Hospital Association finished off our morning, providing us with information and tips on mastering leadership. In the afternoon, we learned about Dimensions Discovery Datalytics from IHA’s John Richardson. This software tool is available to assist with analyzing quality metrics and trends in our organizations and across the state. We had a visit from our friends at the Department of Inspections and Appeals (DIA). Christopher Dunn and Pamela Jackson enlightened us with deficiency trends occurring over the past 18 months. Although all the information was valuable, I believe testing for color blindness gained the most attention. Finally, we ended our day with Brooke Billingsley, CEO of Perception Strategies, Inc. She walked us through her patient story, sharing the good and the bad of her journey in healthcare. We left inspired to provide better care and service to those we serve.

During our annual meeting, it was announced that our membership had grown to 130 members, about double the number we had a year ago. This is a remarkable achievement for the organization as it supports one of our strategic initiatives that we have been focusing on. We would love to see even more growth in our numbers. Remember that the Iowa Hospital Association (IHA) has made it easier to join by offering FREE membership for any quality professional that is employed by an Iowa hospital. This allows you to enjoy the benefits of belonging to a professional organization without the financial burden of an annual membership fee. If you are not already a member, please take a few minutes to sign up and encourage others involved in quality within your organization to do the same.

The IAHQ Board will meet on July 17th to evaluate the conference and review the feedback that you provided. I want to thank all of you who completed an evaluation. We take your feedback very seriously and want to continually improve the education that we provide through the annual conference. If you didn’t fill out an evaluation or have additional thoughts, feel free to send your opinions my way at afreeman@mchalbia.com.

Finally, I would like to encourage you to stay active within your districts as we continue through the year. Each district has scheduled meetings with frequency varying from district to district. If you need specific information, please reach out to your district representative(s) or check out the newsletter for updates.

District A = Barb Engel and Tammy Sudtlegte
District B = Sarah Pavelka and Ronda Reimer
District C = Elly Shaw and Amanda Schwerdtfeger
District D = Amy Anstey
District E = Lana Comstock

I have found great value in attending district meetings. It is another way to connect with other quality professionals, learn best practices and transfer new knowledge into our healthcare organizations. It is critical that we keep striving for growth and improvement in the ever-changing healthcare environment.

Have a Safe and Enjoyable Summer!

Angela L. Freeman
Iowa Quality Residency Program
Supporting the Future of Health Care Quality
Next program starting August 5, 2019

Program Overview
Health care quality professionals are integral leaders in improving quality and safety while preventing harm. Unfortunately, hospital leaders report high turnover in these positions. Frequently, when a new quality leader is appointed, the previous quality leader has already left the organization, creating a knowledge gap. The Iowa Quality Residency Program is designed to provide knowledge, support and networking opportunities that will position quality leaders for success. This is a two-year program that will include in-person learning sessions, coaching calls, pre- and post-learning assessments and interactive discussion among quality leaders.

Goals of the Program
- Assist with the transition from novice to expert quality leader.
- Support professional development.
- Advance critical thinking and data-driven decision making.
- Provide networking opportunities for quality leaders.

Who Should Attend
- Hospital quality leaders
- Quality data analysts
- Clinical staff with quality and compliance as a primary role.

Applications must be submitted by June 15, 2019 to be considered for acceptance into the program. Applications can be found by following the link (hold Ctrl and click):

https://www.ihaonline.org/
District A had 17 attendees at our May 1st meeting in Cherokee. As always, it was a very informative and interactive meeting.

Following a brief business meeting, the group heard an IHC update from L. Comstock and an IPOST presentation by S. Atkinson. A few of the additional roundtable topics discussed included; departmental quality metrics/projects, CMS/DIA survey sharing, patient safety topics such as ‘near miss’ reporting, outpatient total-knee surgeries, and the 2/23 IHA meeting featuring quality.

As per routine, the group’s discussion also included a variety of utilization review topics, including MCO’s, peer-to-peer appeals, SNF requirements, etc.

We are working to reach out to additional potential IAHQ members in our district, encouraging them to officially join IAHQ by taking advantage of the free membership offered to IHA hospitals. Proud to have a district membership of 55+ so far!!

Meetings:
Meetings from 10-2 at Cherokee Regional Medical Center—IAHQ updates, educational topic/presenter, HIIN/MBQIP improvement strategies, UR topics, sharing of QI department metrics
RSVP: j.tapper@cherokeemc.org
Lunch $6
- August 7
- November 6

District A Representatives:
Barb Engel, Kossuth Regional Health Center
Tammy Sudtlegte, Floyd Valley Healthcare
District B (NE quarter of state)

District B would like to welcome all new members to the district. We have a meeting on Friday, June 7, 10:30– 2 at Sarah Pavelka’s “Barn” north of Cedar Falls. This has become an annual event that is full of information, fun, and food. If you know of someone in the area from a clinic, long term care, or another hospital, let Sarah or Ronda know.

For directions and RSVP to Sarah by email:
pavelkaspointconsulting@gmail.com

Meetings: Networking, Practice sharing, Education, HIIN/Telligen Updates, and of course—FOOD

June 7, 10:30-2 at Sarah’s “Barn” North of Cedar Falls—meet the farm animals and see the garden; New baby chicks just hatched!

Sarah’s Barn: 5832 West Mt Vernon Road, Cedar Falls

District B Representatives:
Sarah Pavelka, Pavelka's Point
Ronda Reimer, Franklin General Hospital
District C (SE quarter of the state)

Meetings: Every other month at 10am – Networking, fun, best practice sharing, roundtable
- Thursday, July 11: Albia
- Thursday, Sept 12: Pella
- Thursday, Nov 14: Knoxville

For more information or receive a calendar invite, please email Elly Shaw at eshaw@knoxvillehospital.org.

District C Representatives:
Elly Shaw, Knoxville Hospitals and Clinics
Amanda Schwerdtfeger, Pella Regional Health Center

Our May meeting was held on May 9 at Wayne County Hospital, hosted by Dawn Christian and Matt Comer. We had 10 members in attendance. Matt is new to Wayne County Hospital, starting in January as the Quality Informaticist. We also welcomed Lorri Van Pelt from Clarke County Hospital. She is the QI Manager. The group discussed external data reporting expectations through the FLEX program and CMS. Dawn presented information on Wayne County Hospital’s Antimicrobial Stewardship Program. Connie McLaughlin from Keokuk County Health Center gave a fun presentation on Quality: What I’ve Learned from Dr. Seuss. This presentation was given to her leadership team at Keokuk County Health Center and was a fun way to encourage quality improvement across the facility.

Also a fun tidbit: Denyse Gipple from Davis County Hospital in Bloomfield shared with us that her son, Caleb Gipple, was recently featured as a TEDx speaker at Wartburg College. The link to his talk is here: https://youtu.be/IfbHPRRmqS8
District D (SW quarter of the state)

Meetings: Quarterly 9:30-11 – sharing, teamwork, and networking

- June 20, Red Oak
- Sept 19, Clarinda
- Dec 19, Atlantic

District D Representatives:
Amy Anstey, Adair County Health System
Open position
District E (Metro Hospitals, including Warren County)

District E Representatives:
Lana Comstock, Iowa Healthcare Collaborative
Open position

Meetings:
- June 6 2-3:30 (tentative) at the Iowa Healthcare Collaborative Education Center, 100 E Grand Suite 360
Membership Benefits

Outstanding Quality Professional Award

IAHQ annually grants the Outstanding Iowa Quality Profession Award to recognize a dynamic and passionate IAHQ member who has demonstrated enthusiasm and leadership with local, state and/or national health care associations and has made contributions to health care quality through consultation, publications and presentations. This years Outstanding Quality Professional Award was presented to Amanda Schwerdtfeger, clinical informatics advisor, Pella Regional Health Center.

Scholarships

The 2019 IAHQ Scholarship winners, announced at the IAHQ Annual Conference, are Randi Boell, RN at St. Anthony Regional Hospital in Carroll and Christy Mintah, Quality Improvement coordinator at Avera Holy Family Hospital in Estherville.

Rising Star Award

The Rising Star Award is presented to an IAHQ member who has shown significant participation in local, state and/or national health care associations. This year the Rising Star Award was presented to Tonya Root, RN/Quality Manager, Franklin General Hospital in Hampton.

CONGRATULATIONS!

Did you know we are on Facebook? Look for the Iowa Association for Healthcare Quality and “LIKE” our page. I hope to have a more active page going forward!

Check out our website at:

https://www.ihaonline.org/iahq

Keep in touch & network with our IAHQ List Serve!

Subscribe at:

https://www.ihaonline.org/Members-Groups/Personal-Membership-
• Compass HIIN Virtual Learning Community is June 4 at 9am
  • Topics include Telepsychiatry, Health Equity Organizational Assessment, and Achieving Sustainable Healthcare Transformation Through Community and Hospital Partnerships
  • Register online at https://zoom.us/webinar/register/WN_7FM4sgSGRSOtxn27Pez-jw

• HIIN Updates
  • All hospitals are required to complete their HIIN workplan update by mid-June. Hospitals will not be able to enter data unless their work plan is updated. An annual update is being planned for the future.
  • Health Equity Organizational Assessment (HEOA): The HIIN data portal now has a Health Equity Organization Assessment section for you to complete. The purpose of this assessment is for hospitals to assess their current state and identify gaps while addressing health disparities. Your answers can give us insight on how we can assist you in the future in reducing health disparities.

Please let your clinical quality consultant know if you have any questions!

https://www.ihconline.org/
Save the Date!

NAHQ Next is September 16-18, 2019, in Phoenix, AZ

A conference designed exclusively for healthcare quality professionals!
As the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Colorado, Illinois and Iowa, Telligen is a recognized leader in quality improvement and advancing population health at the local, state and federal levels. Telligen’s mission as a QIN-QIO is to improve the effectiveness, efficiency and value of services delivered to people with Medicare through healthcare quality improvement initiatives that:

- Increase patient safety
- Make communities healthier
- Better coordinate post-hospital care
- Improve healthcare quality

Check out the mini task specific impact statements and information about the next contract cycle at:

https://www.telligenqinqio.com/who-we-serve/

Source: https://www.telligen.com/